Public Service Excellence Award 2006

Grand Winner: Companies Division

The Companies Division, which falls under the aegis of the Ministry of Finance and Economic Development, aims at creating a modern and efficient registry for companies, businesses and partnerships. The award is the recognition of the constant efforts and achievements of the office in the pursuit of service excellence and constant improvement of delivery of public services. They have helped in instilling a sense of belonging and greater commitment amongst the staff towards achieving excellence.
The Mauritius Meteorological Services (MMS) is a scientific institution which provides atmospheric, marine and other geographical services. Its specialized products cater for the needs of the general public, civil aviation, shipping, agriculture, engineering, commerce and industry, research and the scientific community. The award is the recognition of the constant efforts and team spirit of its workforce consisting of 140 officers.
Floreal Police Station is responsible for the Division of Floreal with a population of approximately 35,000 inhabitants. Its mission as Law Enforcement Officers is to maintain Law and Order, preserve public peace, prevent and detect offences by working in close collaboration with the public so that justice should not only be done, but should be seen to be done.

In this endeavour, Floreal Police Station, has taken the needs of the public at heart for a better policing by making - “Our customers as our most important assets” as rightly pointed out by Mahatma Gandhi, one of the most noble person in the history of mankind.
Pointe aux Canonniers Police Station has a well-defined vision and mission. It has an estimated population of 9000 inhabitants and provides a range of facilities to them. Notice boards and direction signs have been placed to direct its customers. Its services are directed towards, both the inhabitants and tourists. The officers are always present to help, guide and advise the visitors. Patrols are organized to protect the inhabitants and tourists.

When dealing with victims of crime, they ensure that their rights to be listened to, to be informed of the progress of the enquiry and to know the outcome of the case are taken into account. With the services provided they are sure to succeed in the motto:

“Creativity is thinking up new things. Innovation is doing new things”.
As a signatory to the “Convention on International Civil Aviation”, Mauritius is required to comply with the standards and Recommended Practices set by the International Civil Aviation Organization to ensure the safety, security, regularity and efficiency of air transport. This responsibility is trusted to the Department of Civil Aviation.

The regulation of aircraft operation involving the licensing of personnel, airworthiness of aircrafts, certification of aerodromes and ensuring the prompt delivery of all licenses/certificates, while maintaining a continuous surveillance on the status of aircrafts and aerodromes.