Public Service Excellence Award 2007

Grand Winner: Police Force

List of Police Stations Participating:
1. Camp de Masque Police Station
2. Coromandel Police Station
3. Eau Coulée Police Station
4. Grand Gaube Police Station
5. Pointe Aux Sables Police Station
6. Souillac Police Station

The competition has enabled them to gain more knowledge about customer service excellence. It has brought about many positive changes in the working environment and the behavior of the police officers towards the public and vice versa. They are now working with a purpose and as a team. It has added value to their work.
The Droopnath Ramphul State College has a population of more than 900 students. A conducive environment for teaching and learning prevails at the school. Droopnath Ramphul State College not only primes academic excellence but fosters wholistic development of the students who are allowed to participate in extra-curricular activities. Over the years, Droopnath Ramphul State College has built up an achievement culture with a 100% pass rate at SC level and about 95% at HSC level in 2006. The school has on its board of honour three laureates and three brilliant prizes, two top of the world at SC level in 2006 and one, at HSC level in 2007.
Customer Focus Award 2007

Mauritius Meteorological Services

The Mauritius Meteorological Services (MMS) is an essential public service - working round the clock, it is a scientific institution which provides atmospheric, marine and other geophysical services. Its specialized products cater for the needs of the general public, civil aviation, shipping, agriculture, engineering, tourism, industry and for research purposes.
The Department of Civil Aviation (DCA) has two main responsibilities:

i. To regulate the civil aviation activities in Mauritius; and

ii. To provide air traffic services within the Mauritius Flight Information Region.

As an Air Navigation Service provider, DCA maintains the necessary communication, navigation and surveillance facilities to allow for an efficient air control within the vast airspace under its jurisdiction as allocated by the International Civil Aviation Organization.
The Biodiversity Unit believes that the environmental education and conservation awareness programme are vitally important and should start at a very tender age. This vision has been turned into reality by successfully implementing an innovative concept of combining:

- Creation of Nature Corners in schools and talks to school children
- Guided tours in nature walks, visual interpretation and film shows in Visitor’s Centres, namely Mon Vert, Bras d’Eau and Powder mills
- In-situ conservation in Nature Reserves and Ex-situ conservation in nurseries and compound of Visitor’s Centres
- Propagation of rare endangered native plants in Greenhouse at Curepipe for upland species and at Tree Seed Centre Abercrombie for lowland species
- Contribution of beautification of Mauritius through the National Tree Planting Campaign
Special Mention 2007

Abdool Rahman Abdool Government School

The school uses a professional and expertise approach towards the welfare, well-being and achievements of all pupils, by treating each as an individual in quest of affection and attention.

Extra-curricular and co-curricular activities play a predominant role in its modern trend of education. Pupils are empowered at all levels and stages to grow through interactive teaching and learning conditions and also through outdoor pedagogical activities.
To achieve its mission, the National Environmental Laboratory (NEL) regularly monitors the quality of water (groundwater, surface and lagoonal) and the quality of ambient air laying emphasis on industrial areas.

Furthermore, NEL is being proactive by carrying out research projects which have bearings on its objectives to sustain developments related to economic development. One of the research projects which is highly commendable is the analysis of underground water to detect any types of contamination through isotope techniques. For this exercise, NEL has enlisted the support of the International Atomic Energy Agency which has provided training to its staff as well as equipment.
The Citizen’s Advice Bureaux Network comprises 35 Citizen’s Advice Bureaux (CABx) situated around the country. The main functions of the CABx are:

(a) to inform citizens on the services provided by Government institutions, on policies and programmes; and

(b) to register the needs of localities in terms of social development. Internet facilities are available in each CAB and precise information tapped from the Government Portal is made available to the public.