Public Service Excellence Award 2009

Grand Winner: Haemodialysis Unit, Flacq Hospital

Hon A.K. Gungah, Minister of Civil Service and Administrative Reforms presenting the trophy and cheque to the team of Haemodialysis Unit, Flacq Hospital, led by Mr. R. Ramma, Charge Nurse and Dr. Domah, Regional Health Director

The Haemodialysis Unit, Flacq Hospital was inaugurated in 2003 and provides planned treatment to patients with End Stage Renal Disease (ESRD). The Unit also educates patients to better understand the disease and help them carry out confidently daily activities through social rehabilitation and integration with the least disruption in their usual routine.
Public Service Excellence Award 2009

Innovation & Improvement Award

Ministry of Industry, Science and Research

Hon. A.K. Gungah, Minister of Civil Service and Administrative Reforms and Mr S. Seebaluck, Senior Chief Executive, congratulating the team from the Ministry of Industry, Science & Research led by the Ag Permanent Secretary Mr Moosuddee.

The Industry Division formulates, implements and reviews strategies, schemes and policies with a view to fostering the development of a sustainable and innovation-led industrial sector. It is supported by two main departments and two para-statals organizations namely:

- Mauritas (Mauritius Accreditation Service)
- Assay Office
- Enterprise Mauritius
- Mauritius Standards Bureau
Public Service Excellence Award 2009

Leadership & Team Spirit Award

Biodiversity Unit, Forestry Services

Hon A.K. Gungah, Minister of Civil Service and Administrative Reforms and Mr S. Seebaluck, Senior Chief Executive, congratulating the team from the Biodiversity Unit, Forestry Services, led by Mr. V. Tezoo, Conservator of Forest and Mr R. Rutty, Forest Ranger

The Forestry Service of the Ministry of Agro Industry and Food Security is the custodian of all the State Forests in Mauritius. It has numerous interactions and linkages with other socio-economic sectors such as agriculture, water, environment, tourism and manufacturing.
Public Service Excellence Award 2009

Effectiveness & Efficiency Award

Energy Services Division,
Ministry of Renewable Energy and Public Utilities

Mr Herkanaidu, Principal Engineer holding the trophy with Mr B.G. Gowreesunker, Deputy Director (Left) and Mr S. Jingree, Asst. Principal Engineer on his sides in the presence of Mr S. Seebaluck, Senior Chief Executive.

The Electrical Services Division (ESD) operates under the aegis of the Ministry of Energy and Public Utilities. The ESD is the authority in all electrical matters for the Government. It is headed by a Director who himself is supported by professional engineers, and qualified and experienced officers to perform both technical and administrative tasks. To ensure an effective and efficient delivery of services, the ESD has set up outstations at strategic parts of the island.
Public Service Excellence Award 2009

Customer Focus Award

Lady Sushil Ramgoolam Mediclinic

Hon A.K. Gunga, Minister of Civil Service and Administrative Reforms and Mr S. Seebaluck, Senior Chief Executive, congratulating the team from the Lady Sushil Ramgoolam Mediclinic, led by Dr. Domah, Regional Health Director and Mr. Chuckun, Ag. Charge Nurse

The Mediclinic operates under the Flacq Regional Hospital, Ministry of Health and Quality of Life. The different health facilities covered by the Mediclinic are primary and secondary health care services; screening for non-communicable diseases, cervical and breast cancer, vaccination and school health, dental services, ayurvedic medicine, community based rehabilitation, radiology, electrocardiogram and nutritionist. It is also equipped with an ambulance service. Furthermore, specialists’ sessions in Gynecology, Pediatric and Orthopedic are held monthly.
Public Service Excellence Award 2009

The Panel of Jury recommended that a *Special Mention* be conferred to:

**The Entomology Division,**
Ministry of Agro-Industry, Food Production and Security

*Mrs K. Beegun, Vice Chairperson of the Panel of Jury, congratulating Dr S. Permalloo, Principal Research and Development Officer and Mr P. Sookar, Senior Scientific Officer*

The Entomology Division is mandated to support food security in the country. The Division has four units, namely: Pest Control Unit, Peach Fruit Fly Control, Apiculture Unit and the Melon Fly Unit. In order to meet new challenges, the Division has been striving to upgrade its service. To achieve this goal and work towards excellence, the BAT and MAT Fruit Fly Unit of the Division has been ISO Certified as per MS/ISO Certification 9001:2008 since May 2008.
Public Service Excellence Award 2009

The Panel of Jury recommended that a *Special Mention* be conferred to:

**The Water Resources Unit,**
**Ministry of Renewable Energy and Public Utilities**

_Mrs K. Beegun, Vice Chairperson of the Panel of Jury, congratulating the team led by Mr D. Deepchand, Director of the Water Resources Unit along with Mrs T. Ramsahai – Merville, Hydrological Officer and Mr R. Teeluck, Hydrological Officer_

The Water Resources Unit operates under the aegis of the Ministry of Energy and Public Utilities and is responsible for the assessment, development, management and conservation of the water resources in the Republic of Mauritius.

This Unit is the nodal organisation for the coordination of all activities (domestic, agricultural, industrial and hydropower generation) related to water resources management with all major water organizations, namely the Central Water Authority (CWA), the Irrigation Authority (IA), the Central Electricity Board (CEB) and the Wastewater Management Authority (WMA).
Public Service Excellence Award 2009

The Panel of Jury recommended that a *Special Mention* be conferred to:

**The Information and Education Division,**
Ministry of Environment and NDU

Mrs K. Beegun, Vice Chairperson, Panel of Jury congratulating Mrs Dominique Lan Ng, Director of Environment and
Mrs D. Boodhun, Ag. Divisional Environment Officer

The Information and Education Division of the Ministry of Environment and NDU is actively engaged in awareness raising, sensitisation and education to change attitudes and behaviours of people for a greener and more sustainable Mauritius. It addresses all target groups including: NGOs, Youth, School community, Women and the General Public and, uses a wide range of communication tools and resource materials adapted to specific situations.

The main duties of the Information and Education Division of the Ministry of Environment consist of: delivery of talks, development of resource materials, setting up of mass sensitisation campaign, setting up of exhibitiona, production of adapted education tools like activity books, development of audio visual like short films and radio spots, coordination of activities marking major international environmental events and the management of the Environment Information System (EIS).